PHILIPS

Learning
Academy APAC

IBE System
Admin Training

Customised Virtual delivery

Synopsis
Empower your team to provide front line support to this critical hospital Infrastructure.
Learn how to manage and perform basic
monitoring, troubleshooting and maintenance of
the integration system between your PHILIPS devices/systems and your EMR/HIS.

Target audience
- Biomedical Engineers
- Technicians
- IT Consultants

Class
Min 2 people

What will you get?
- Certificate of attendance
- 1 year access to Incentre

Course details
- Duration: 6 - 8 hours
- Virtual: A link will be shared with you closer to the date
- Cost: AUD $3360.00 pp (excl GST)

Speaker   **Faraz Muhammad**

Highly regarded integration consultant with more than 20 years experience within this niche IT space.

Faraz utilises standard and non-standard interface methodologies in his day-to-day work. He consistently delivers high quality working solutions
to meet increasingly complex customer demands.

Faraz has implemented over 100 IBE systems across the APAC region.
This widespread exposure means Faraz has in-depth knowledge of your system and can provide comprehensive insights to empower your team and enable a superior understanding of your IBE system.

Agenda overview

- Accessing the Rhapsody Management Console
- Monitoring the system for:
    - Messages in the error queue
    - Detect stopped routes and communication points
    - Restart these routes and communication points
- Search for patient/order information using Rhapsody Management Console
- Monitoring and inspecting the Rhapsody Lookup Tables
- Monitoring the Rhapsody Server status
- Identifying the Server settings, regarding archived messages, and backup and restore settings
- Monitoring System logging information
- Monitoring Audit log information.
- Monitoring Management Console sessions.
- Retrieving Message Breakdown statistics
- Checking (Rhapsody) Engine uptime

For further enquiries and bookings, contact technicaltraining@philips.com